

E-ALERT

From: [Mike Condardo](#) on behalf of [Lori Pittman](#)
To: [Early Learning](#)
Subject: E-ALERT: MyTeachingStrategies Update
Date: Tuesday, September 19, 2017 2:52:13 PM

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To Center Directors and Teaching Staff

(PSESD may not have email addresses for all new staff, so please ensure that this information is forwarded to them.)

MyTeachingStrategies Clarifications

The “bridge” or link between MyTeachingStrategies and our child information/data systems (ELMS for ECEAP and ChildPlus for EHS/HS) have been severely impacted by the new platform design and roll out. We know site staff are experiencing a wide range of problems in seeing the correct child list, being able to set up their child information/color bands/Home Language Survey, being able to import curriculum, being able to log in with password change prompts, and much more.

Please know that we are working hard to solve these issues in collaboration with DEL and/or with Teaching Strategies. Please do not delete children even if they have left the program and/or are duplicated.

Head Start

If a person is accessing GOLD for their HEAD START classrooms, even if the GOLD system prompts them to change their password, **the next time they login to GOLD it will still be their old password.** Please revert to your old password. The ChildPlus bridge to GOLD is keeping their passwords the same in GOLD.

ECEAP

GOLD automatically creates a username for ECEAP Lead Teachers in the ELMS to GOLD data feed (bridge). If the teacher still has problems logging in, they can contact Sue Gettman, sgettman@psesd.org for their Username. For the ECEAP classrooms, it appears that the login problem is because the classes are being duplicated, teachers need to select the specific class that has the children in it. GOLD Tech Support is still working on the cause of the duplicating classes.

We understand this could delay you in getting your curriculum plans submitted, in setting up information about individual children and in a multitude of other ways. We will not be expecting you to complete items that you really can't even access at this time! Please stay tuned for updates. We will pass along information when it can be verified.

If you need further support, please reach out to your [Education Coach](#).

Distribution

1EC-Center Directors

1EC-T King

1EC-T Pierce
1EC-TA King
1EC-TA Pierce
4HS-AT King
4HS-AT Pierce
4HS-Center Coordinators
4HS-Center Directors (FD)
4HS-Center Directors (PD)
4HS-Site Supervisors
4HS-T King
4HS-T Pierce
3EL-Disabilities Consultants
3EL-ED Coaches
3EL-EHS-CCP Team
3EL-Equity in Education ACA
3EL-EL Implementation Team
3EL-EL Leadership
3EL-EL Monitoring & Compliance
3EL-Multilingual Services
3EL-Policy & Governance ACA
3EL-Strategy & Evaluation ACA
3EL-FE Coaches
3EL-HNS Coaches
3EL-HNS Consultants
3EL-Program Managers
3EL-School Readiness Team
3EL-Supervision
3EL-Support and Other EL Staff
3EL-Team Managers
3EL-Tiered Support Team