

**Accessing Support at Your Site
PSESD Early Learning Program
2017-18 School Year**

*HELP! I have a question, a concern, a need for support.
Who do I contact?*

This is a great question and we at PSESD are happy to help.

With our [new organizational redesign](#), we hope to simplify lines of communication so that your concerns and needs are met quickly and efficiently.

Coach

Currently, your site is assigned to a [Site Support Team\(s\)](#). As with most sports, if you have a question, first ask your coach. Most of our teams have 4 types of coaches: Education Coach, Family Engagement Coach, Dual Language Coach, and a Health/Nutrition/Safety Coach. In most cases, the coach will be your go-to person for help and support according to your need in education, family support, language, or health services. The coaches have a wealth of knowledge. If your question or concern requires further support, the coaches will contact PSESD **Consultants** (Disabilities, Mental Health and Health/Nutrition/Safety) who have additional expertise and are specialists that can help to fully address child and family needs related to these areas (See more info below.)

Health/Nutrition Aide

Do you have questions about uploading health documents or meeting due dates? The Health Nutrition Aides are your go-to team members for these questions.

Consultant

In addition to your coaches contacting PSESD Consultants when needed to support individual children and classrooms, we know you may need to connect directly with the **Disabilities** or **Mental Health Consultants** assigned to your site or classroom, and these Consultants are listed on the team photo directories. PSESD Teams will be notified of all requests and plans so that team members can contribute their expertise and support. The **Health/Nutrition/Safety Consultants** are typically accessed through a Coach.

Team Manager

Center Directors often work **Team Managers** to coordinate and discuss overall implementation of your program and to partner on issues that go beyond typical education, family, language or health issues. Team Managers will act as a liaison to **PSESD Directors/Managers**.

We hope this clear line of communication brings clarity and ease to the quest for answers. Know that we are here to help and support your needs and the needs of families and children.

